

## HOW IS HOSPICE CARE FUNDED?

These health insurances provide a Hospice benefit:

- Medicare
- Private insurance (most)
- Medicaid

Hospice can also arrange private payment on a sliding scale.

Services are never denied because of inability to pay.



## MEMORIAL GIFTS AND DONATIONS

Hospice relies on, and greatly appreciates, memorial gifts and donations to supplement insurance reimbursement for Hospice care.

For further information regarding donations or planned giving, contact Hospice at 315-255-2733.

[www.hospiceofthefingerlakes.org](http://www.hospiceofthefingerlakes.org)

## VOLUNTEER OPPORTUNITIES

Carefully trained Hospice volunteers are known to be a source of comfort and strength to patients and their families coping with life-limiting illness. Most often volunteers offer companionship, emotional support, run errands, and provide respite for the family by sitting with the patient or visiting with the caregiver. Volunteers may also serve in other Hospice program areas, including:

- administrative/office support
- fundraising/publicity
- special services: massage therapy, music therapy, notary public
- bereavement support
- thrift shop

To learn more about becoming a Hospice volunteer, call (315) 255-2733 and ask to speak with the coordinator of volunteers.

## NEWSLETTERS

We provide *Pathways*, a grief newsletter, and offer *Quality of Life Matters*, which provides end-of-life care news and clinical findings for physicians.

Newsletters and links to additional resources are available on our website and Facebook.



[www.hospiceofthefingerlakes.org](http://www.hospiceofthefingerlakes.org)



Providing care in the community since 1988.  
United Way of Cayuga County Partner Agency.

# HOSPICE

OF THE FINGER LAKES



COMFORT ♣ HOPE ♣ DIGNITY



COMFORTCARE OF CAYUGA COUNTY, INC.

1130 CORPORATE DRIVE  
AUBURN, NY 13021  
315-255-2733

[www.hospiceofthefingerlakes.org](http://www.hospiceofthefingerlakes.org)

# Hospice of the Finger Lakes

## WHAT IS HOSPICE?

Hospice helps individuals in the final stages of life to live with comfort and dignity.

Hospice is a program of care that includes pain and symptom management, emotional and spiritual support, and family counseling.

Skilled, compassionate care is provided by Hospice professionals and volunteers most often in the familiar surroundings of the patient's home.

The Hospice team is also available to provide the same comprehensive care in the hospital, nursing homes, and other settings. Hospice partners with the following providers to offer our services: Auburn Community Hospital, Auburn Rehabilitation and Nursing Center, The Commons on St. Anthony Street, Matthew House and Gavras Center.



“Hospice recognizes dying as a part of the normal process of living and focuses on maintaining the quality of remaining life. Hospice affirms life and neither hastens nor postpones death. Hospice exists in the hope and belief that through appropriate care, and the promotion of a caring community sensitive to their needs, patients and their families may be free to attain a degree of mental and spiritual preparation for death that is satisfactory to them.”

*-National Hospice and Palliative Care Organization*

## WHO IS ELIGIBLE?

Hospice is for anyone who:

- has a life expectancy of six months or less, as determined by the person's primary physician who is willing to work with Hospice.
- has exhausted curative treatments
- has a primary caregiver able and willing to manage twenty-four hour responsibility for the patient
- lives within Cayuga County or in the Townships of Skaneateles, Spafford, or Elbridge in Onondaga County



## HOW TO MAKE REFERRALS

Referrals to Hospice may be made by:

- physician
- clergy
- patient
- family
- friend
- hospital staff
- home care agency

## WHAT SERVICES ARE AVAILABLE?

Members of the Hospice care team provide a comprehensive plan of care tailored to meet the needs of each patient and family. The team includes the patient's own physician, registered nurses, licensed practical nurses, social workers, volunteers, and therapists.

Hospice care includes:

- 24 hour on-call nursing
- management of pain and other symptoms
- education of family members in care of patient
- personal care by licensed practical nurses and home health aides
- respite for primary caregiver by trained volunteers
- dietary consultation
- short term in-patient care
- prescribed medications
- medical equipment and supplies
- therapists as needed
- emotional and spiritual support
- bereavement services for the family
- referral services to other available community resources

